

# INTERNET SERVICES GENERAL INFORMATION

The network connection provided by Sands Event Services may be used only by the contracted corporation, its directors, officers, and employees, or guests when performing service for the company. This service cannot be resold or distributed to any other company. Users of the Sands Event Services network will put forth every effort to avoid unnecessary network traffic and interference with the usage of others. Users of the network shall not transmit any communication which violates any local law or regulation or is likely to offend other users on the network. All devices on the Sands Event Services network will be charged an access fee in the form of an additional IP address or a network package.

Sands Event Services makes no guarantee of the performance, routing, or throughput of any data circuit connected to the Internet outside the facility's own backbone. Please call +65 6688 3888 for assistance in planning your network.

Sands Event Services requires all devices using the network to be protected by updated virus software, Windows security updates, and any other technological precautions deemed necessary to protect yourself and other users from viruses, malicious programs, pop-ups, pop under, and other disruptive applications.

Any device which adversely impacts the Sands Event Services network will result in service interruption with or without prior notice to the user at the discretion of Sands Event Services. The device in question will remain disconnected until Sands Event Services personnel deem that all issues have been resolved. No discount or refund will be issued in these circumstances. Additional fee for problem diagnosis and resolution will apply.

### **LIMITATIONS**

VPN (Virtual Private Networks) may not work at lower-speed connections. VPN should work with dedicated Ethernet line, which is not behind a firewall and will require protection on the devices being connected to it. Sands Event Services does not support VPN software or VPN concentrator issues and does not guarantee its success.

Labour includes configuration of devices and any changes made to Sands Event Services equipment to enhance the exhibitor's network, running cable, tipping cable, or observing as the exhibitor makes changes to his own devices. No drivers or software will be loaded onto an exhibitor's device, and no hardware changes will be made to an exhibitor's device by a Sands Event Services Internet technician. If a hub is rented, it may be picked up at the service desk. Sands Event Services Internet will not deliver the hub to your booth. It is the customer's responsibility to be familiar with and understand their equipment if they chose to bring their own hub or switch. Technical assistance beyond the initial installation will be charged a labour rate. No refunds will be given if technical problems were encountered due to the use of customer-provided equipment, or customer's own computer settings in general.

Due to the unpredictable nature of the World Wide Web, Sands Event Services does not warrant that the services provided will meet the user's requirements or that the user's access to and use of the services will be uninterrupted. Sands Event Services cannot and does not guarantee the privacy, security, authenticity, or non-corruption of any information transmitted through the system from the Internet. If a situation occurs involving non-performance of services furnished by Sands Event Services, user's sole remedy shall be a refund of a pro-rata portion of the price paid for services which were not provided. No credit will be issued for periods of lost service for duration of less than eight hours.

Prices, Policies, and Procedures Subject to Change without prior notice.

GST Registration No. M90364464C

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## **INTERNET SERVICES ORDER FORM - 2024**

FORM 9

E-mail or fax forms to:

MARINA BAY SANDS PTE LTD – ATTN: SANDS EXPO & CONVENTION CENTRE – MICE SERVICE CENTRE 10 BAYFRONT AVENUE • SINGAPORE 018956

P: +65 6688 3888 • F: +65 6688 3889 • E: secc@marinabaysands.com

Please indicate total number of pages faxed to ensure complete order

Please indicate total number EVENT NAME: <b>The Meetings Show Asia Pacific 2024 (76854)</b>	of pages faxed	to ensure complete order EVENT DATES: <b>17 – 18 Ap</b>		ed.	BOOTH#/
- , ,		HALL LOCATION: Level 1,		MTG. ROOM#	
HALL LOCATION: Level			riali C		
EXHIBITING CO. NAME:					
EXHIBITING CO. ADDRESS: (STREET)	(CITY)	(STATE)	(COUNTRY)		(ZIP CODE)
TELEPHONE:	FAX:		E-MAIL:		
ORDERED BY: (DR/HON/PROF/MDM/MISS/MRS/MS/MR) (Print Name)	JOB TITLE:		SIGNATURE:		
BILL-TO CO. NAME: (If different from above)					
BILL-TO ADDRESS: (STREET)	(CITY)	(STATE)	(COUNTRY)		(ZIP CODE)
TELEPHONE:	FAX:		E-MAIL:		
ORDERED BY: (DR/HON/PROF/MDM/MISS/MRS/MS/MR) (Print Name)	JOB TITLE:		SIGNATURE:		
IMPORTANT: SANDS EVENT SERVICES IS THE EXCLUSIVE INTERNET SERVICE PROVIDER AT	SECC. NO OTHER PRO	OVIDER WILL BE ALLOWED ON THE	SHOW FLOOR	AT ANY TIME. TO ENSURE AVAILABILITY	, SANDS EVENT
SERVICES MUST RECEIVE YOUR ORDER WITH FULL PAYMENT BY 5 PM SGT PRIOR TO SHO EVEN THOUGH NOT USED. ALL ORDERS ARE SUBJECT TO PREVAILING TAXES & CANCELLA	OW OPENING DATE,	JNLESS OTHERWISE STATED. NO C			
DESCRIPTION OF SERVICE			QTY	RATE	SUBTOTAL
Internet Service  a. Broadband Internet connection with DHCP, 6M/6M dedicated Internet band	width			\$1,748	
b. Broadband Internet connection with DHCP, 10M/10M dedicated Internet band				\$2,843	
c. Broadband Internet connection with DHCP, 20M/20M dedicated Internet ba				\$5,306	
<ul> <li>d. Broadband Internet connection with DHCP, 30M/30M dedicated Internet ba</li> <li>e. Broadband Internet connection with DHCP, 50M/50M dedicated Internet ba</li> </ul>				\$7,411 \$11,053	
f. Broadband Internet connection with DHCP, 100M/100M dedicated Internet				\$20,000	
g. Fixed IP address for Internet (all IP address provided must be used under sub		item 'a', 'b', 'c', 'd', 'e' or 'f')		\$149	
Data Network Service					T
a. CAT 6 Wiring between two network ports (within different function room or				\$304 \$619	
<ul> <li>b. CAT 6 Wiring between two network ports (within different function room or exhibition hall) for third-party services</li> <li>c. CAT 6 cable run within 30m length</li> </ul>				\$139	
d. 8-port data switch				\$224	
e. 24-port data switch				\$509	
Computer – Peripherals & Accessories				Add Cl. dec.	1
Notebook computer with 15.6" display with Windows 7 and Office 2013  Hub rental deposits returned upon receiving working hub. Unused portion of dep	acit(s) raturned w/	final hilling		\$116/ day TOTAL	
Hub rental(s) must be returned to the Sands Expo & Convention Centre – MICE So		imai pililig.		PREVAILING GST %	
			GRAN	D TOTAL (SINGAPORE DOLLARS)	
				Payable may be subject to change	
TOTAL PAYMENTS MUST ACCOMPANY ORDER. Credit Card users may fax order to	+65 6688-3889.			npending change in the GST Rate)	
		Price Payable may be	subject to ch	ange due to impending change in	the GST Rate
NOTE: A Service Location Plan (Form 3) must be submitted to pr	ocess required orders	s. Date & time of the equipment a	nd/or service r	requested should also be included.	
Notes:					
<ol> <li>The choice of Internet Service Provider (ISP) is at the sole discretion of Sands Ev</li> <li>Sands Event Services is the sole provider of all Internet services. The resale of I</li> </ol>		ctly prohibited			
Sands Event Services is the sole provider of all internet services. The resale of the sands Event Services reserves the right to append labour to any order if applications.			ng and addition	al assistance.	
4. Sands Event Services reserves the right to remove any equipment deemed to b					
<ol><li>Sands Event Services does not guarantee the full functionality of specific applic Terminal Services; Citrix; and PC anywhere.</li></ol>	ations including, thou	gn not limited to, VPN; video Strea	ming; Net Me	eting; kemote	
6. Please attach all required floor plans/ diagram. By signing this order, you agree					
<ol> <li>All on site orders are subject to availability and Marina Bay Sands does not guar</li> <li>All orders are subject to a cancellation fee if CANCELLED within 7 calendar days prior to</li> </ol>		_			hanga without
prior notice.	snow opening date.	an services delivered on site cannot	be cancelled i	or be returned. All prices are subject to t	nange without
PAYMENT MODE Credit card information will be used to guarantee the service reques		•		•	nis form.)
	IA BAY SANDS PTE LT	D. MUST BE RECEIVED 14 DAYS PE	IOR TO EVENT	START DATE.	
	graphic Transfer:		Credit Card Payment:		
Marina Bay Sands Pte Ltd	se make payment to: k Name: DBS Bank Ltd		Please complete and submit the Credit C Authorization Form.		
All payments must be sent directly to:  Marina Bay Sands Pte Ltd  A/C	No.: 003-909346-2				
Accounts Receivable A/C	Name: Marina Bay S	ands Pte Ltd	☐ <u>Cas</u> l	(only applicable for onsite orders)	
Finance Non-Gaming Department	<b>ft Code: DBSSSGSG</b> erence: Please include	the event/event date during			
		ure to do so will result with the wir	e		
Reference: Please include the show name at the back of the		diting to your event account.	all		
	rges incurred from th	be responsible for the payment of e bank.	un		

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## **SERVICE LOCATION PLAN - 2024**

To assist us in placing your services in the proper location, please utilize this service location plan. If you send us your own floor plan, please make sure that it includes all of the information that we have indicated on this plan.

The service ordered will be dropped from the exhibition hall ceiling vertically above the booth area or obtained from the nearest service closest of the booth on floor level. The termination point will be as close as possible to the required location (s). The service will be terminated at floor level with the appropriate termination. Any horizontal running of the service is subject to a separate charge with quotation on actual work involved.

#### **ELECTRICAL SERVICES:**

- Indicate main power location.
- Indicate additional outlet locations with rating
- Indicate lighting connection point (Indicate wattage or amperage required at each location.)

### **COMPRESSED AIR/WATER OUTLETS:**

Indicate these locations (for island booths)
 By writing "Air/Water" at appropriate location.
 (with capacity of the supply rating)

## TELECOMMUNICATION SERVICES:

- Indicate main telephone line termination location.
- Indicate extension phone line termination locations.

### INTERNET SERVICES:

• Indicate location of internet port termination location.

### **AUDIO VISUAL SERVICES**

Indicate location of Audio-Visual services engaged

## **RIGGING/HANGING APPLICATIONS:**

- You must submit a detailed plan for hanging applications.
  - Please see page 4 or contact us with questions regarding hanging signs, truss, or use of motorized hoist(s).
- Detach the Service Location Plan and send with your order form(s).
- Please complete this information for ease of booth identification.

Treate complete the member of case of south well-mouton						
EVENT NAME: The Meetings Show Asia Pacific 2024 (76854)		EVENT DATES: 17 – 18 April 2024				
EXHIBITING CO. NAME:		BOOTH #:				
CONTACT PERSON ON SITE:	LOCAL CONTACT NO. (IF ANY)	EMAIL CONTACT:				
PREFERRED SERVICE ACTIVATION / HAND-OVER SCHEDULE: ( Time / Date )	Note: All services provided under this standard service order forms are intended to be used by the customer for a continuous rental period of not more than seven (7) days unless otherwise stated. The Centre reserves the right to apply a surcharge for early activation and/or extended usage of the services. A surcharge is also applicable if the customer requests the Centre to handover and/or activates the service outside the license period.					

Please indicate and mark up th Scale: 1 square =						
	INDIO	CATE ADJACEI	NT BOOTH NO	O. THIS DIRECT	TION	
INDICATE ADJACENT BOOTH NO. THIS DIRECTION						INDICATE ADJACENT BOOTH NO. THIS DIRECTION
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INDICATE ADJACENT BOOTH NO. THIS DIRECTION \_\_\_\_\_

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